

Course Outline

School / Portfolio: Faculty of Education and Arts

Course Title: MANAGEMENT AND LEADERSHIP IN THE HUMAN SERVICES

Course ID: APGGC4762

Credit Points: 30.00

Prerequisite(s): Nil

Co-requisite(s): Nil

Exclusion(s): Nil

ASCED Code: 090599

Program Level:

AQF Level of Program						
	5	6	7	8	9	10
Level						
Introductory	■	■	■	■	■	■
Intermediate	■	■	■	■	✓	■
Advanced	■	■	■	■	■	■

Learning Outcomes:

Knowledge:

- K1.** Examine theories of management and theories of leadership,
- K2.** Recognise the key management functions in human services,
- K3.** Explore the implications of change in the workplace,
- K4.** Identify importance of stakeholders and working within a human services structure.

Skills:

- S1.** Reflect critically on one's personal style of management and leadership
- S2.** Analyse ethical issues confronting managers in the human services
- S3.** Research current practice in management as applied to the human services

Application of knowledge and skills:

- A1.** Integrate knowledge of management theories and skills into a personal practice framework
- A2.** Explain how management functions need to be applied within a specific human services scenario
- A3.** Demonstrate written communication skills in the design of a framework to address a management practice situation

Course Content:

Topics may include:

Course Outline

APGGC4762 MANAGEMENT AND LEADERSHIP IN THE HUMAN SERVICES

- Management Models and Their Application
- Leadership in Management
- Management Skills and Functions
- Managing People and Resources
- Managing Information and Communication
- Managing Risk, Crisis and Change
- Managing stakeholders, Collaborations and Multicultural Organisations

Values and Graduate Attributes:

Values:

- V1.** Respect, listen and support student colleagues in their work experiences
- V2.** Appreciate of the special nature of work in the human services
- V3.** Recognise the importance of participation and engagement as a social justice value
- V4.** Reflect on personal values as related to work skills

Learning Task and Assessment:

Learning Outcomes Assessed	Assessment Task	Assessment Type	Weighting
K1, K2, S1, S3, A1, A3	Critical Analysis of theoretical aspects leadership and management	Essay	40 - 60%
K2, K3, K4, S1,S2, A1,A2,A3	Integration of theoretical, personal and practice components within a specific practice scenario	Essay	40 - 60%

Adopted Reference Style:

APA